

SUBJECT: Know your prescription coverage



Stay connected with the latest information

As an employee of Baylor Scott & White Health, you may periodically receive corporate emails from Scott and White Health Plan. The *Informed Member* email is sent to members who have elected coverage with us. Each edition will include one or more updates or alerts of timely and helpful information about your health insurance benefits.

Know your prescription coverage:

Your pharmacy network includes access to thousands of retail locations, including national chains, and many community pharmacies. Use the provider search tool at bswh.swhp.org to find a pharmacy near you. For eligible maintenance medications, experience the convenience of home delivery with BSW mail-order services.

BSW mail-order services:

- Take advantage of our 90-day mail-order option for all maintenance-eligible prescriptions with BSW Pharmacies – either in-store or through home delivery.
- Transfer a prescription from your retail pharmacy to a BSW mail-order pharmacy by calling 1-855-388-3090. This line is open for calls Monday through Friday from 7 a.m. to 7 p.m., and on Saturday from 9 a.m. to 1 p.m. More information is available [here](#).

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- Refill your mail-order prescriptions through the MyBSWHealth app (available from the App Store and Google Play). Other helpful features include:
 - Notifications for pick-up
 - Medication management for self and family
 - Prescription transfers from other local pharmacies
 - And more!
- To learn more about your coverage, click [here](#).

Questions:

Scott and White Health Plan Pharmacy Customer Service

- 1-800-728-7947
- bswh.swhp.org

Baylor Scott & White Pharmacy Mail-Order Services

- 1-855-388-3090
- [Mail-order form](#)

Thank you,
Scott and White Health Plan

bswh.swhp.org

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